2-1-1 ANDROID APP
INSTRUCTION MANUAL
Go to Android App store and search “United Way 2-1-1” or “2-1-1 Missouri/Southwest Illinois”

USING THE 2-1-1 ANDROID MOBILE APP

2-1-1 App Home Screen:

- Click to call 2-1-1 and speak to a LIVE Call Specialist 24 hours a day/365 days a year
- Click to access Favorite Agencies that have been marked in the 2-1-1 Database
- Click to search the 2-1-1 database for agency resources
- Click to visit the full 2-1-1 website
- Click to search the 2-1-1 database for agency resources
- Click to see Common Search terms

Call 2-1-1 now

Visit 211helps.org

Search resource directory

AVAILABLE 24/7 • FREE • CONFIDENTIAL
SERVES MISSOURI & SOUTHWEST ILLINOIS
Using Common Searches:

Click to “Search Resource Directory” to see common search terms used in the 2-1-1 database.

Click Category to search
Using Search Button

From Home screen, click on “Search” for general search of database

Type search terms into field Ex: food, electric, rent, etc.
Refining Search Results

Initial results are unfiltered; to filter by area served or agency's physical location, click Wrench Icon.

Search results can be narrowed by KEYWORD: type in any word in the title of the agency, etc.

PHYSICAL LOCATION: Area where agencies are physically located; can search by zip, city or county. (Remember this will narrow your results – it is best to search by Areas Served)

AREA SERVED: Area that agencies serve with their programs; can search by zip, city, or county.

Advanced Search

Keywords
- All: All of these words
- Any: Any of these words
- None: None of these words

Physical Location
- ZIP
- City
- County

Areas Served
- ZIP
- City
- County

Services
- Codes: BD-1800.2000, BD-5000.8300, NL
After typing in any refining criteria, click Magnifying glass to search.

Search results can be sorted by Relevancy or Distance. Search results can also be viewed on a map.

To view specific agency information, click on agency name entry.
Agency Information

Hanley Park

610 Hanley Industrial Park
Saint Louis, MO 63144
314-963-8688

Description
Agency providing summer food program.

### STL###

Primary Services Offered
- Summer Food Service Programs

Share via Email
Share via SMS

Click Star to add to Favorite agency list
List of services provided at agency

Click to e-mail or text resource to another person

To view address on a map, click on the map icon
To call agency directly, click on phone icon
Accessing Favorites

From Home Screen, click on Favorites button to pull up saved agencies

Once in Favorites, click on any agency to see full details